

Dear FCC Commissioners & Staff:

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My name is Charles Glenn and I am writing to you regarding your reconsideration of the rules that require telephone companies to provide ISPs access to the public switched phone network. Removal of these requirements would be a grave mistake.

I have two DSL accounts. One at work, I am paying the telco for the connection and my local ISP for the service. Another at home is completely serviced and paid to the telco.

The service I receive from my all-telco connection is lousy -- their level of expertise is not near what I get from calling my local ISP regarding my other DSL account.

I depend on my local ISP to keep my company's commerce web site running. If you choose to remove my ISP's access to the public phone network, I would find other means of selling if I had to depend on the telco for all levels of service.

By reducing our choice, you will likely also allow consumer rates to rise as well as cause a decline in the already low quality of service found in larger telcos.

Please realize that the growth of the internet depends on having a large number of competitors and letting the economic model of supply and demand dictate who succeeds in providing service. Handing a monopoly to larger telcos would stifle a healthy internet.

Commissioners, I implore you to continue to protect the ISPs' access to the public telephone networks, thereby protecting the rights of millions of consumers like me.

Sincerely,

Charles Glenn
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